

Collaborate- ACE Academy Computer

If you are using a computer from Ace Academy, follow these steps to access Collaborate sessions. If you are using your own personal computer, follow the directions located in

1. Student Orientation
2. Programs
3. Collaborate
4. Accessing Collaborate- Personal Computer

Step 1: Click on the link provided to you by your teacher through Schoology messaging or e-mail. Your teacher will notify you on where to find the link for your Collaborate session. Remember, you can not enter the Collaborate session more than 15 minutes prior to your appointment. If you try to access it earlier, you will not be able to join.

Step 2: The screen below will appear. Type in your first and last name. This will tell your instructor who you are.

Messages | Schoology | Blackboard Collaborate | Phantom Technologies | Blackboard Collaborate

https://sas.illuminate.com/site/external/launch/meeting.jnlp?sid=20127298&password=M.65C97DA7F660B85FB52A7A4662C4F7

Blackboard collaborate Support

SAS System Notices
We are aware of launching issues on Mac OS X 10.8.4. Please [see article 2940](#) for assistance.

Session Login
Please enter your Name as you wish it to be displayed in the session.
(Note: The Name may not exceed 64 characters)

Name:

Log In >

Make the ultimate upgrade.
Discover Blackboard Collaborate's key features for Illuminate Level users.
[VIEW WEBINAR RECORDING >](#)

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1:11 PM
8/21/2013

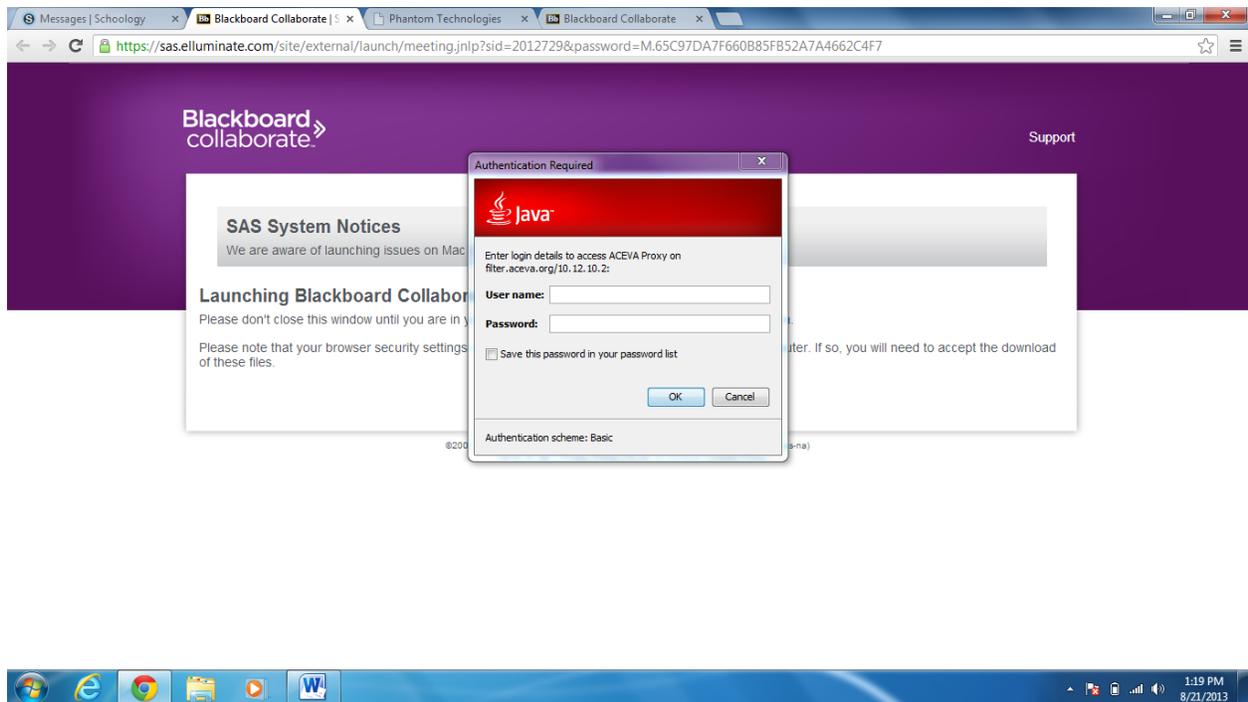
Step 3: At the bottom of your screen, it may ask if you want to keep or discard the program.

Click “keep”.

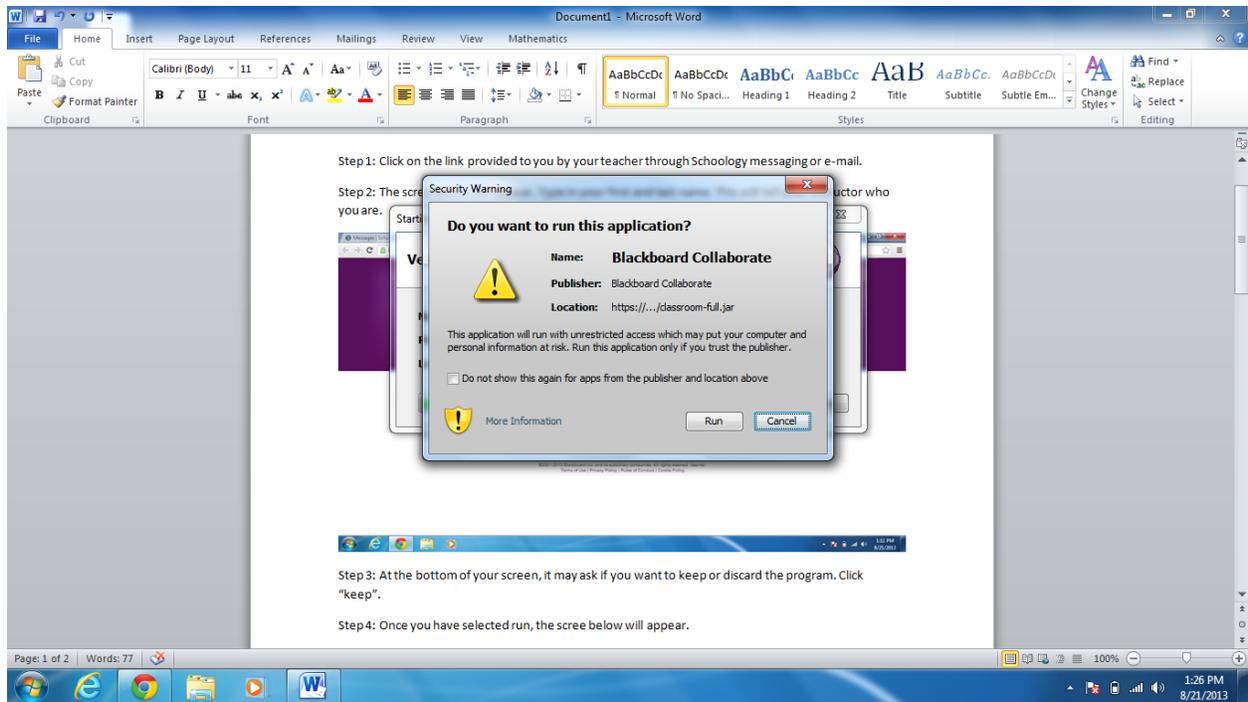
Step 4: Once you have selected run, the screen below will appear. Type in the username and password and press “ok”.

Username: aceva

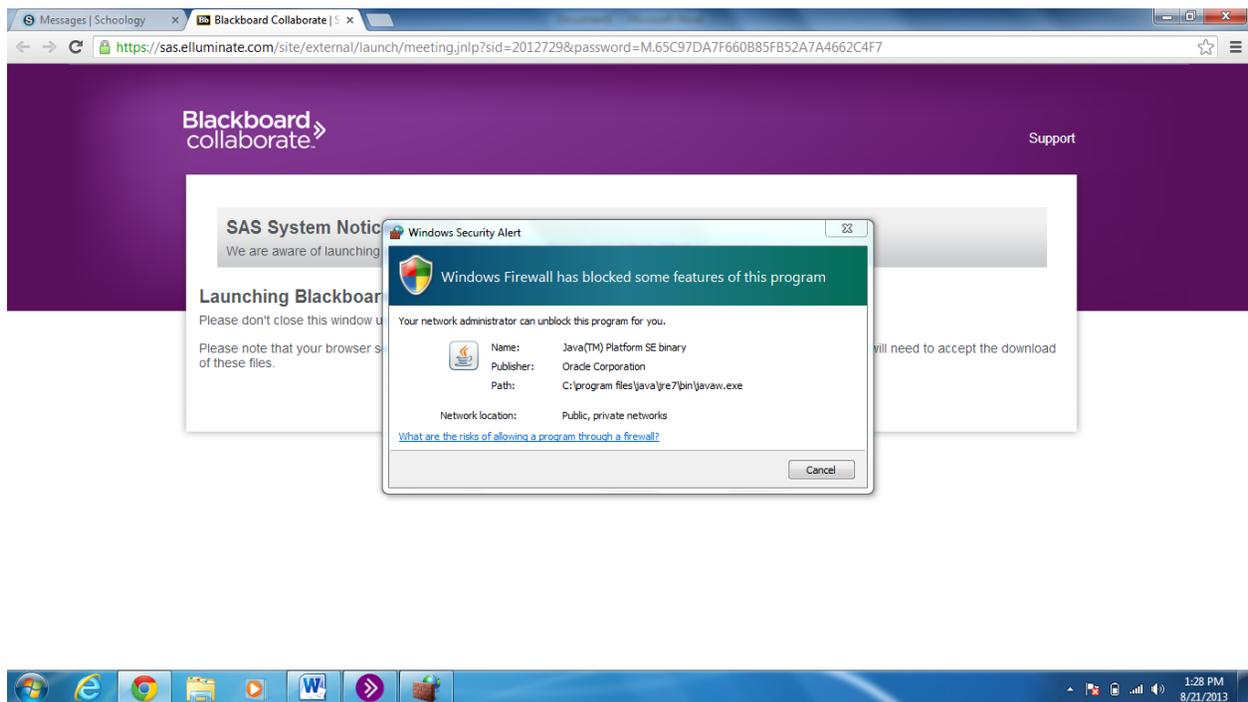
Password: virtual



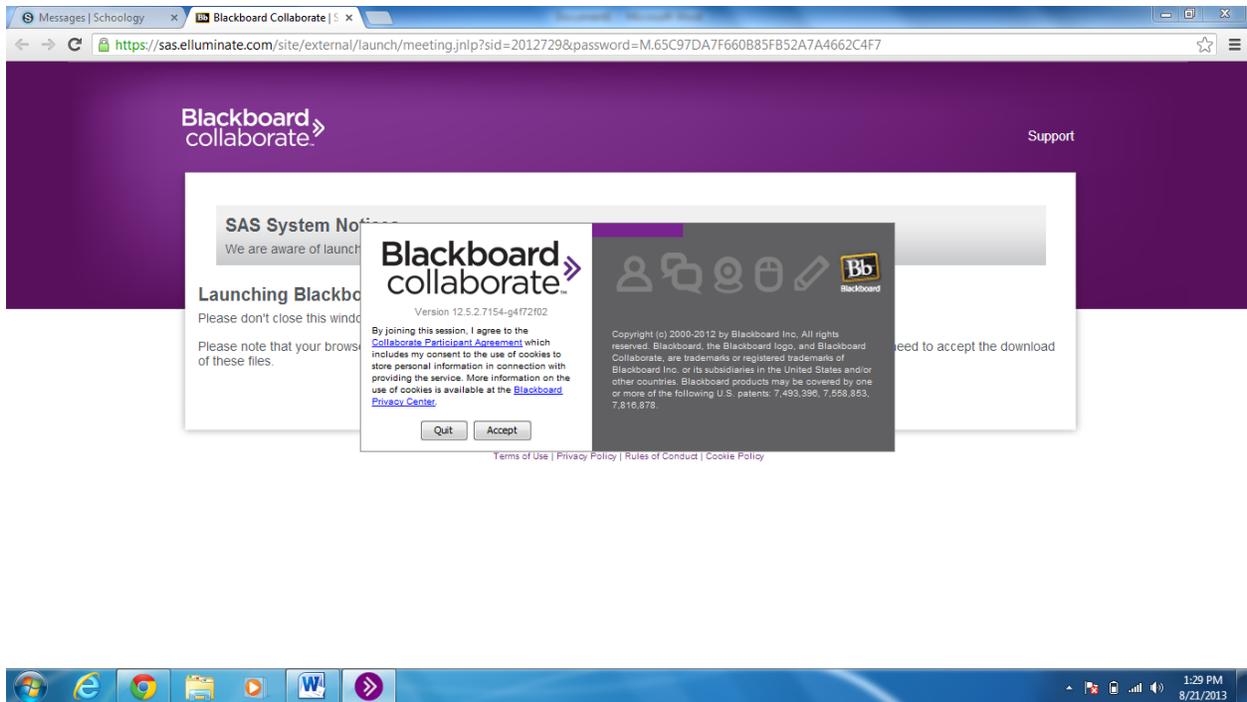
Step 5: When you see this screen, click “Run”.



Step 6: If this screen should pop up, press "cancel".



Step 7: Press "Accept".



Step 8: Be sure the option “Cable/DSL” is selected. Then press “ok”.

